PRODUCT PREVIEW

PIA Protect

A CLEAR SECOND LOOK BEFORE YOU ACT



An invoice arrives with changed payment details. Before paying, you want to understand the concern. PIA Protect is designed to explain warning signs and help you identify an independent way to verify the request.

Check something

Bring the material you choose to share. The intended assessment explains warning signs, supporting evidence, uncertainty and what would need independent verification.

Understand your security options

Understand appropriate account or device settings, permissions and official support options. Guidance is distinct from scanning or repairing a device.

Help me recover

If you have already acted, the design provides calm recovery guidance and relevant official routes. Essential help should not become a fear-driven sales opportunity.

DEVELOPMENT STATUS

PIA Protect is in development. It is designed to help you assess suspicious material and consider sensible next steps. It does not guarantee that a request is safe.

PRODUCT PREVIEW

Useful reasons and a next step

UNDERSTAND THE CONCERN. VERIFY THE REQUEST.



The proposed result explains what is known, what is uncertain and how to verify the situation through an independent route.

Understand the evidence

A familiar logo, phone number or convincing voice is not identity proof. An assessment should explain its reasoning rather than offer a misleading single safe score.

Choose what is shared

Use only the context you authorise. Sharing a summary with someone you trust is a separate choice, with the relevant review and consent.

Decide before acting

You choose what to share and what to do next. An assessment does not grant permission to send information, change an account or make a payment.

Next step: identify the question you need verified and use an independently obtained official contact route. PIA Protect does not promise to stop every scam, authenticate a bank, recover money or replace emergency services.

Read Meet PIA for the wider experience >

THE INTENDED EXPERIENCE

This brochure describes the intended customer experience. Available checks, supported connections and privacy controls will be explained with the released service.